

Do Not Disturb (Edge IP 9800 Phone)

Last Modified on 09/27/2017 12:03 pm EDT

1. Press the DND button to turn Do Not Disturb on. This sets your extension's personal status to prevent inbound calls from ringing your phone, and sends them to your configured DND destination, which is typically your voice mailbox, but can also be another extension.
2. Press DND again to turn DND off.

The DND button remains lighted until you turn DND off.

Personal statuses can also be set in ViewPoint or by logging into your voicemail. If a personal status takes effect which doesn't take calls (such as On Vacation or In A Meeting), the DND button remains lighted while that personal status is active.