

Configure ESL on the alternate call server

Last Modified on 05/11/2017 10:33 am EDT

Perform the following tasks on the alternate call server:

- **Obtain the following information** from the administrator on the Wave primary call server:
 - Any information required to configure inbound and outbound call routing for ESL users on the Wave.
 - Count of ESL feature buttons and associated extensions to be configured for users on the Wave.
- **Add a target extension for each ESL feature button** defined on phones on the Wave primary call server.
 - The target extension is for ESL use only, and should not be used to place or receive calls. Do not associate a physical phone with a target extension.
 - The *phone type* for a target extension must be the same as what Vertical calls the “Edge IP 9800 Series phones”, but it doesn’t necessarily need to be the same *model* defined for the corresponding user’s extension on the primary Wave.
- **Set up call routing** to allow inbound calls to reach the target extensions. Also, allow outbound calls (that originate via ESL buttons) to reach the PSTN or other defined locations.
 - *If your alternate call server is another Wave*, routing rules on both the Waves will likely be the same.
 - *If your alternate call server is a third-party SIP-compatible PBX*, follow the inbound and outbound call routing rules for that brand of PBX.

