

# What is ESL?

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With ESL, you can use Wave as your primary call server and use another call server for lifeline services and mission-critical applications if the Wave is not available. You can offer ESL only to critical users, or to all Wave users.

ESL provides users with an "always active" line that is connected to the alternate, independent backup call server, which can be another Wave or a third-party SIP-compatible PBX.