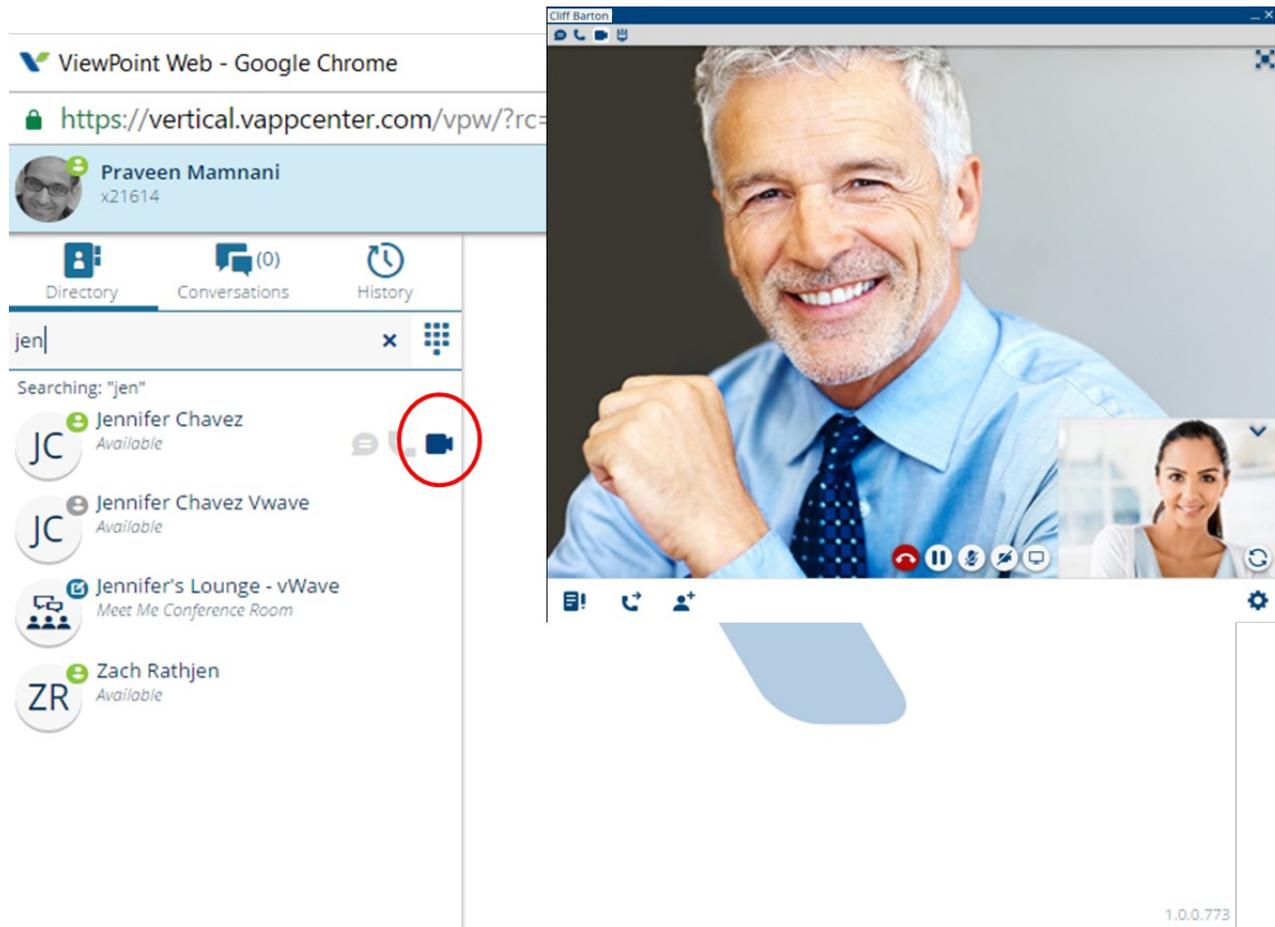


Make a Video Call

Last Modified on 11/12/2020 6:25 pm EST

Making a video call is as simple as hovering over a contact's name and clicking an icon. You can initiate a video call from scratch, or escalate a voice call in progress to video. Once the video call is active, you'll see the live session in the right pane. ([Tips for getting video calls to work](#))

To initiate video call select the contact from the directory and then click the Video icon as shown below. (The icon is disabled if the contact is not set up for video calls.)



To add video to a current voice call, click the Video icon as shown below. (The icon is disabled if the contact is not set up for video calls.)

