Assign Ports For Outbound IVR Use
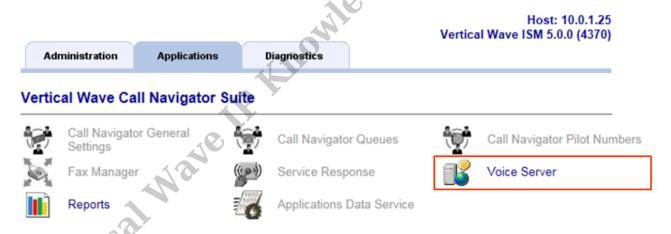
Last Modified on 11/03/2015 2:13 pm EST
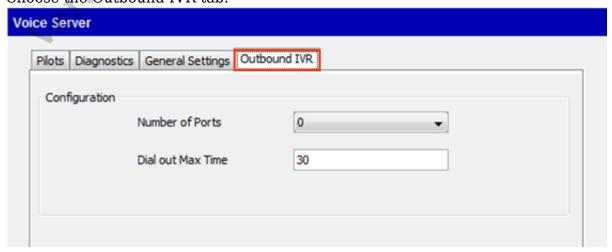
1. Log in to Global Administrator (see Login to Wave IP Global Administrator).
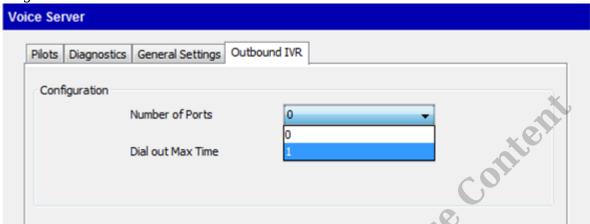
2. Click on Applications tab.

3. Click on Voice Server (note, this requires having Voice Server ports installed. All Wave license sets include one port).

4. Choose the Outbound IVR tab.

5. Decide on the number of ports that will be assigned to outbound versus inbound IVR. By default all IVR ports are assigned to the inbound IVR. Assigning outbound ports, decrements ports available for the inbound IVR.

6. Click on the Number of Ports drop-down box. Select the number of ports to be assigned to the Outbound IVR.

Voice Server

| Pilots | Diagnostics | General Settings | Outbound IVR |

Configuration

Number of Ports   0 ▼

                                     0

Dial out Max Time   1

NOTE: *The number of ports possible in the drop-down box is based on the number of resources assigned to Voice Server>IVR in Resource Management (see Set Resource Management). If 0 resources are assigned, then no ports can be assigned in this drop-down box.*

7. Click Apply and then done to exit.

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