

Assign Ports For Outbound IVR Use

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1. Log in to Global Administrator (see [Login to Wave IP Global Administrator](#)).
2. Click on Applications tab.

Host: 10.0.1.25
Vertical Wave ISM 5.0.0 (4370)

Administration Applications Diagnostics

Vertical Wave Call Navigator Suite

- Call Navigator General Settings
- Fax Manager
- Reports
- Call Navigator Queues
- Service Response
- Applications Data Service
- Call Navigator Pilot Numbers
- Voice Server

This screenshot shows the 'Applications' tab selected in the Vertical Wave Call Navigator Suite. The 'Voice Server' icon is highlighted with a red box.

3. Click on Voice Server (note, this requires having Voice Server ports installed. All Wave license sets include one port).

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This screenshot is identical to the previous one, but the 'Voice Server' icon is highlighted with a red box.

4. Choose the Outbound IVR tab.

Voice Server

Pilots Diagnostics General Settings Outbound IVR

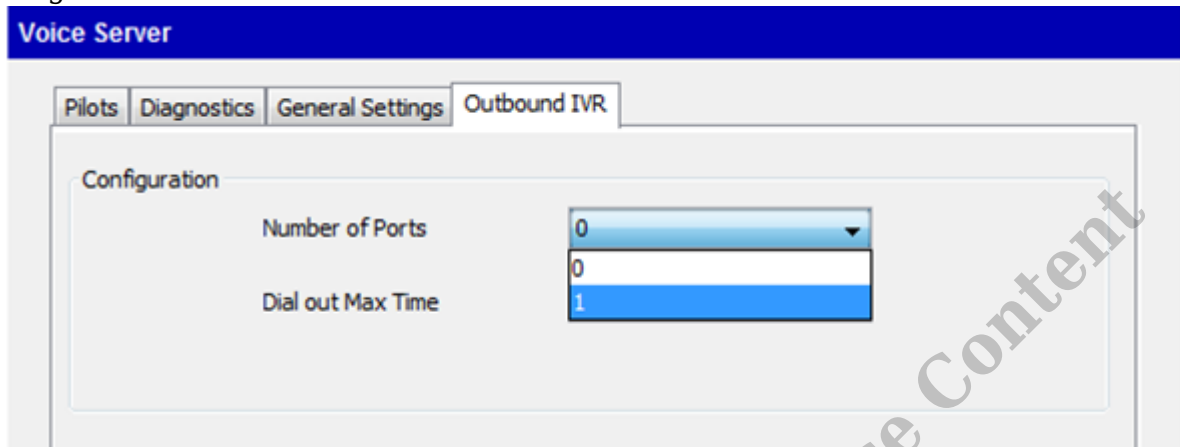
Configuration

Number of Ports

Dial out Max Time

This screenshot shows the 'Outbound IVR' configuration page for the Voice Server. The 'Number of Ports' is set to 0 and 'Dial out Max Time' is set to 30.

5. Decide on the number of ports that will be assigned to outbound versus inbound IVR. By default all IVR ports are assigned to the inbound IVR. Assigning outbound ports, decrements ports available for the inbound IVR.
6. Click on the Number of Ports drop-down box. Select the number of ports to be assigned to the Outbound IVR.



NOTE: The number of ports possible in the drop-down box is based on the number of resources assigned to Voice Server>IVR in Resource Management (see [Set Resource Management](#)). If 0 resources are assigned, then no ports can be assigned in this drop-down box.

7. Click Apply and then done to exit.

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