Run the RAS Installer

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- 1. Log on to the RAS PC with the install <u>User Account</u>.
- 2. Open Windows Explorer. Do this using one of these methods:
 - $\circ\,$ On the keyboard, pressing the Windows Key + E
 - $\circ\,$ Pressing Start and clicking on Computer.
- 3. Run the Vertical Wave Services Setup on the RAS Server. This file is found on the Wave IP. To get to it, paste the following line: ftp://<Wave Server Host Name>/public/workstationapps/ into the address line of Windows Explorer. Choose the ServicesSetup file that matches your install. For 32-bit installations choose ServicesSetup_x32.exe. For 64-bit installations choose ServicesSetup_x64.exe.



4. The file will download. A message will appear (likely in the default browser) asking to Keep or Discard the file. Choose Keep.



- 5. Click on the file to launch it (you may have to navigate to the Downloads folder to find it.
- 6. Launching the file will trigger a UAC dialog. Click Yes on it.



7. Install will start with a language selection box. Choose the appropriate language to begin.

ٹ	Select the language for the installation from the choices below.				
	English (United States)				

8. The Install Wizard will start. Click Next to proceed.

B Vertical Services Setup		×
	Welcome to the Vertical Services Setup	ent
	Version 5.0.0.3615	
	This wizard will install the ViewPointServices on your compu- To continue, dick Next. WARNING: This program is protected by copyright law and international treaties.	iter
	Back Next > Cancel	

9. The server may need another component to install. Click Install to allow install.



	ViewPointServices - InstallShield Wizard	
ڪ	ViewPointServices requires the following items to be installed on your computer. Click Install to begin installing these requirements.	
Status	Requirement	
Pending	Microsoft Visual C++ 2008 SP1 Redistributable Package (x86 & x64Wow)	tent
	Install Cancel	

10. The License Agreement appears. Click to accept the license agreement and then click Next.

Ø

🖞 Vertical Services Setup
License Agreement
Please read the following license agreement carefully.
COPYRIGHT © 2013 Vertical Communications, Inc. All Rights Reserved. This software is copyrighted with all rights reserved. No part of it
may be reproduced, transmitted, transcribed, stored in a retrieval system or translated into any language in any form by any means without the written permission of Vertical Communications, Inc. TRADEMARKS
Vertical Communications is a registered trademark of Vertical Communications, Inc. Microsoft and Windows are registered
I accept the terms in the license agreement
I do not accept the terms in the license agreement
InstallShield
< Back Next > Cancel

11. Choose Custom install and click Next.

🔡 Vertical Service	es Setup	1
Setup Type Choose the set	tup type that best suits your needs.	
C Typical	Installs the ViewPoint Web Services into the default drive and folder.	
Custom	Installs the ViewPointServices you specify into any available drive and folder.	tent
InstallShield	< Back Next > Cancel	

12. Click on the disk icon next to Multi-line TAPI Service Provider and select 'This feature will not be available." Click Next.

B Vertical Services Setup	×
Custom Setup Select the target installation folder.	
Click on an icon in the list below to change how a feature is in Common Components Recording Archive Service Multi-line TAPI Service Provider This feature will be installed on low This feature, and all subfeatures, w	stalled. Feature Description Component needed to place calls from any TAPI compliant Windows application such as cal hard drive. vill be installed on local hard drive.
This feature will not be available.	subfeatures selected. The subfeatures require 0KB on your hard drive.
Install to: InstallShield Space < Back	Change Next > Cancel

13. On the next screen enter the SA password set when SQL was installed. Click Next.

😸 ViewPointServices - I	nstallShield Wizard	- 10	×
Database Server Select database serve	er and authentication method		
Select the database se database servers. You credentials or a SQL Lo	rver to install to from the list below can also specify the way to author gin ID and Password.	w or click Browse to se enticate your login usi	ee a list of all ng your current
Database Server:			
(local)		-	Browse
Connect using:	ication credentials of current user		tent
Database Server Select database server and authentication method Select the database server to install to from the list below or dick Browse to see a list of all database servers. You can also specify the way to authenticate your login using your current credentials or a SQL Login ID and Password. Database Server: Image: Install to from the list below or dick Browse to see a list of all database servers. You can also specify the way to authenticate your login using your current credentials or a SQL Login ID and Password. Database Server: Image:			
Login ID:	a	CO.	
Password:		0.0	
InstallShield		Y I	
	< Back	Next >	Cancel

14. In the next screen, enter the Wave name or IP address. Click Next.

Vertical Services Setup	×
ViewPoint Server Information Please enter the ViewPoint Server name.	
ViewPoint Server Name:	
Vertical	
InstallShield	
< <u>B</u> ack <u>N</u> ext >	Cancel

15. The next screen requires specifying the account credentials that will be used to run the service. The install User Account is already filled in as the user name. Add the password set for this account and click Next.

退	/iewPointServices - InstallShield Wizard
Windows Account Please enter the W ViewPoint Recording	Name and Password indows account name and password under which the g Archive Service will run.
Windows User Name	2:
OpenVPN-Host\Ver	tical
Windows Password:	
	CON
InstallShield	
	< Back A Next > Cancel

16. The next screen specifies the SA password. This should already have been entered in the field. Click Next.

🖞 ViewPointServi	ces - InstallShield Wizard	×
Microsoft SQL Server Password		4.
Please enter your SQL Server SA (syste	m administrator) password.	a second
Password:		
••••••		
· car		
Jer .		
InstallShield		
	< Back Next >	Cancel

17. The application is now ready to install. Click Install to start.

Vertical Services Setup Ready to Install The wizard is ready to begin installation. Click Install to begin the installation. If you want to review or change any of your installation settings, dick Back. Click Cancel to exit the wizard.		
	Ready to Install The wizard is ready to begin installation.	
	Click Install to begin the installation.	
	If you want to review or change any of your installation settings, dick Back. Click Cancel to exit the wizard.	
	en	
	Cor	
	InstallShield	
L T	The application installs.	
ſ	Vertical Services Setup – – ×	
I		
	Installing the ViewPointServices The program features you selected are being installed.	
	Installing the ViewPointServices The program features you selected are being installed. Image: Please wait while the wizard installs the ViewPointServices. This may take several minutes.	
	Installing the ViewPointServices The program features you selected are being installed. Image: Please wait while the wizard installs the ViewPointServices. This may take several minutes. Status: Image: Please wait while the wizard installs the ViewPointServices. This may take several minutes.	
	Installing the ViewPointServices The program features you selected are being installed. Image: Please wait while the wizard installs the ViewPointServices. This may take several minutes. Status: Installing new services	
	Installing the ViewPointServices The program features you selected are being installed. Image: Please wait while the wizard installs the ViewPointServices. This may take several minutes. Status: Installing new services	
	Installing the ViewPointServices The program features you selected are being installed. Image: Select	

18.

InstallShield

19. When it is finished, click Finish (uncheck the box to avoid seeing the What's New file).

< Back

Next >

Cancel

谩	Vertical Services Setup	
	Install Completed	
	The wizard has successfully installed the ViewPointServices. Click Finish to exit the wizard.	
	✓ Show What's New	,e
	co	
	< Back Finish Cancel	
		-

20. The system may require a Restart. Click Yes to restart the system.



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