Install Recording Archive Service (RAS) START HERE

Last Modified on 11/03/2015 1:17 pm EST

The Recording Archive Service (RAS) is used to off-load call recordings from the Wave IP (see [Recording Archive Service (RAS) Overview](#)).

1. Review all requirements (See [Recording Archive Service (RAS) Requirements](#)).

2. Identify and set up the [RAS PC](#).

3. Choose or create the install [User Account](#).

4. Create the [Archive folder](#) (see [Create a shared network folder](#)). Set security appropriately for the users who will access the folder (this includes the installation User Account).

5. Log on to the RAS PC with the install User Account.

6. Make sure the User Account is authorized to log on as a Service (see [Set 'Log on as a Service'](#)).

7. Verify the User Account has access to the Buffer folder on the Wave IP (see [Set permission to Wave IP Buffer folder](#)).

8. Install Microsoft SQL Server on the RAS PC or use existing SQL installation (see [Install SQL Server](#)). Make sure to record the SA password set during install.

9. Add a firewall exception to allow access to the Archive Service from remote systems (see [Add Firewall Exception for SQL](#)).

10. Run the RAS Installer (see [Running the RAS Installer](#)).

11. Configure the Recording Archive Manager (see [Initially configure the Recording Archive Manager](#)).

12. Install Archive Recording Browser (see [Install Archive Recording Browser](#)).

13. Finish by doing an Initial Login to the Archive Recording Browser and setting up users (see [Initial login to Archive Recording Browser (ARB)](#)).

RELATED ARTICLES [template("related")]