

# Add a Custom Background Image to an Edge IP 9840C Phone

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The Edge IP 9840C phone has a 4.3-inch full-color graphic LCD that can display a custom background image such as a company image or logo.

1. Make sure the image meets required specifications:  
**Image Specifications:** 480x272 BMP file  
**Bit Depth:** 24 bit  
**Color Space Information:** No
2. Save the image file to the folder location \\C\$\inetpub\wwwroot\VIP\ (see [Transfer files to and from Wave IP](#)).
3. Create a custom XML file (Example: [PHONEIMAGE\\_custom.xml](#)) to apply the image to a given phone. (see [Custom Configuration Files for Edge IP 9800 Series Phone](#)). It will contain the following XML:

```
<?xml version="1.0" encoding="UTF-8"?>
<Settings>
  <Pui>
    <Display>

    <BackgroundImage>http://xx.xx.xx.xx/VIP/FILE_NAME.bmp</BackgroundImage>
    </Display>
  </Pui>
</Settings>
```

Replace xx.xx.xx.xx with the IP address of the Wave IP, and FILE\_NAME.bmp with the name of the custom image file you saved in step #2.

4. The custom XML file should also be placed in \\C\$\inetpub\wwwroot\VIP\ (see [Transfer files to and from Wave IP](#)).
5. Trigger Wave to recognize the changed files and send the updated configuration information to the affected phones. This can be done in one of two ways:
  - a. Restart Wave. This will take the system out of service, but is the simplest way if a large number of custom files were edited.
  - b. If you just need to adjust a single phone or make a change during operating hours, make a change to the user's settings in Global Admin (see [Login to User/Group Management](#)). This will cause Wave to update the user's settings including the custom background image change.

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