

Use Vertical Updates

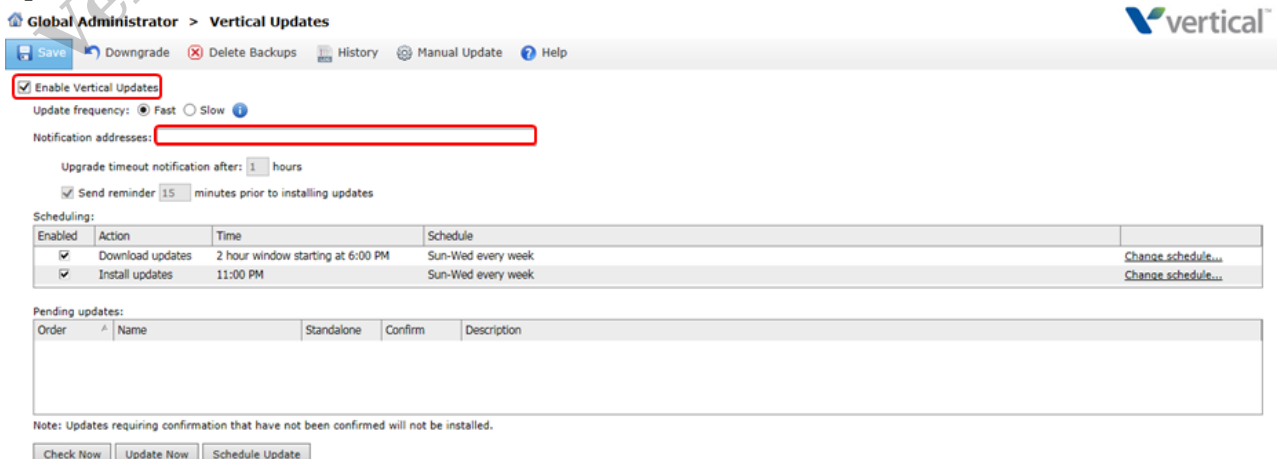
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Vertical Updates is used to keep your Wave current with the most up-to-date software. Follow these steps to set up Vertical Updates.

1. Login to Wave (see [Login to Wave IP Global Administrator](#)).
2. Click on Software Updates.



3. Start by Enabling Vertical Updates and then enter an e-mail address to receive updates.



- Set the preferred schedule for updates. Downloads and installations can be scheduled separately. Click on Change Schedule.

Global Administrator > Vertical Updates

Save Downgrade Delete Backups History Manual Update Help

Enable Vertical Updates

Update frequency: Fast Slow

Notification addresses:

Upgrade timeout notification after: hours

Send reminder minutes prior to installing updates

Enabled	Action	Time	Schedule	
<input checked="" type="checkbox"/>	Download updates	2 hour window starting at 6:00 PM	Sun-Wed every week	Change schedule...
<input checked="" type="checkbox"/>	Install updates	11:00 PM	Sun-Wed every week	Change schedule...

Pending updates:

Order	Name	Standalone	Confirm	Description

Note: Updates requiring confirmation that have not been confirmed will not be installed.

Check Now Update Now Schedule Update

- The download schedule can be set to any time range that the bandwidth is available. Software will be pulled down and stored on the Wave.

Change Download Schedule

Weekly

Recur every week(s) on:

Sunday Monday Tuesday Wednesday
 Thursday Friday Saturday

Monthly

The day every month(s)

Randomly within a hour window starting at:

System scheduled tasks:

Category	Name	Schedule
Live Image	5 days a week	At 10:00 PM every Monday
Log maintenance	Extract data for CDR and CRQ	At 11:45 PM every day
Database maintenance	Backup master	At 12:22 AM every day
Database maintenance	Synchronize message unheard counts	At 12:29 AM every day
Database maintenance	Backup GDR	At 12:32 AM every day
Database maintenance	Reindex GDR	At 12:37 AM every day

OK Cancel

- The install schedule can be set to allow an automatic installation of any new software. This is highly recommended to ensure the Wave stays up-to-date. Set a service window when it is okay to have the Wave out of service to allow the software update.

Change Install Schedule [X]

Weekly

Recur every week(s) on:

Sunday Monday Tuesday Wednesday

Thursday Friday Saturday

Monthly

The day every month(s)

At: (Upgrade window will not exceed 3 hours)

System scheduled tasks:

Category	Name	Schedule
Live Image	5 days a week	At 10:00 PM every Monday
Log maintenance	Extract data for CDR and CRQ	At 11:45 PM every day
Database maintenance	Backup master	At 12:22 AM every day
Database maintenance	Synchronize message unheard counts	At 12:29 AM every day
Database maintenance	Backup GDR	At 12:32 AM every day
Database maintenance	Reindex GDR	At 12:37 AM every day

[OK] [Cancel]

7. If this is a new system, then use the Check Now button to get the Wave up-to-date. If Check Now fails to check updates review troubleshooting steps (see [Vertical Updates Fails to Check for Updates](#)).

Global Administrator > Vertical Updates vertical

[Save] [Downgrade] [Delete Backups] [History] [Manual Update] [Help]

Enable Vertical Updates

Update frequency: Fast Slow

Notification addresses:

Upgrade timeout notification after: hours

Send reminder minutes prior to installing updates

Scheduling:

Enabled	Action	Time	Schedule	
<input checked="" type="checkbox"/>	Download updates	2 hour window starting at 6:00 PM	Sun-Wed every week	Change schedule...
<input checked="" type="checkbox"/>	Install updates	11:00 PM	Sun-Wed every week	Change schedule...

Pending updates:

Order	Name	Standalone	Confirm	Description

Note: Updates requiring confirmation that have not been confirmed will not be installed.

[Check Now] [Update Now] [Schedule Update]

8. Once the list of updates appears, click Update Now to load the latest software.

Global Administrator > Vertical Updates

Save Downgrade Delete Backups History Manual Update Help

Enable Vertical Updates

Update frequency: Fast Slow

Notification addresses:

Upgrade timeout notification after: 1 hours

Send reminder 15 minutes prior to installing updates

Scheduling:

Enabled	Action	Time	Schedule	
<input checked="" type="checkbox"/>	Download updates	2 hour window starting at 6:00 PM	Sun-Wed every week	Change schedule...
<input checked="" type="checkbox"/>	Install updates	11:00 PM	Sun-Wed every week	Change schedule...

Pending updates:

Order	Name	Standalone	Confirm	Description

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Check Now Update Now Schedule Update

9. It's also possible to use the Schedule Update button to schedule one single update. All currently available updates will be applied in that scheduled window.

Global Administrator > Vertical Updates

Save Downgrade Delete Backups History Manual Update Help

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Upgrade timeout notification after: 1 hours

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Scheduling:

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Pending updates:

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Check Now Update Now Schedule Update

10. Finish actions by clicking the Save button.

Global Administrator > Vertical Updates

Save Downgrade Delete Backups History Manual Update Help

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Upgrade timeout notification after: 1 hours

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Scheduling:

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Pending updates:

Order	Name	Standalone	Confirm	Description

Note: Updates requiring confirmation that have not been confirmed will not be installed.

Check Now Update Now Schedule Update

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