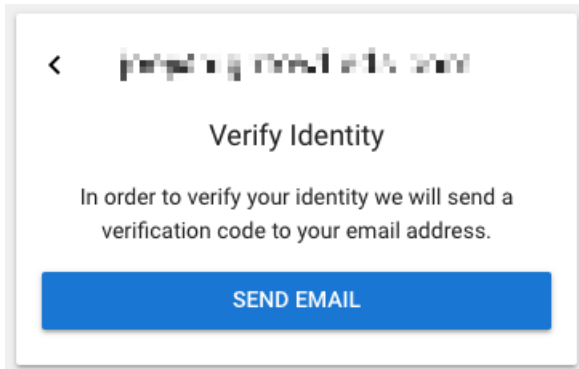


Forgot Password

Last Modified on 11/12/2020 6:30 pm EST

If you forgot your password, an email will be sent to the account holder with a verification code. Once that is entered, a new password can be assigned.

From the [Sign In form](#), select "Forgot Password". The following form will be displayed:

A screenshot of a web form titled "Verify Identity". At the top left is a back arrow icon and a blurred header. The title "Verify Identity" is centered. Below it, a message states: "In order to verify your identity we will send a verification code to your email address." At the bottom is a blue button with the text "SEND EMAIL".

< [blurred header]

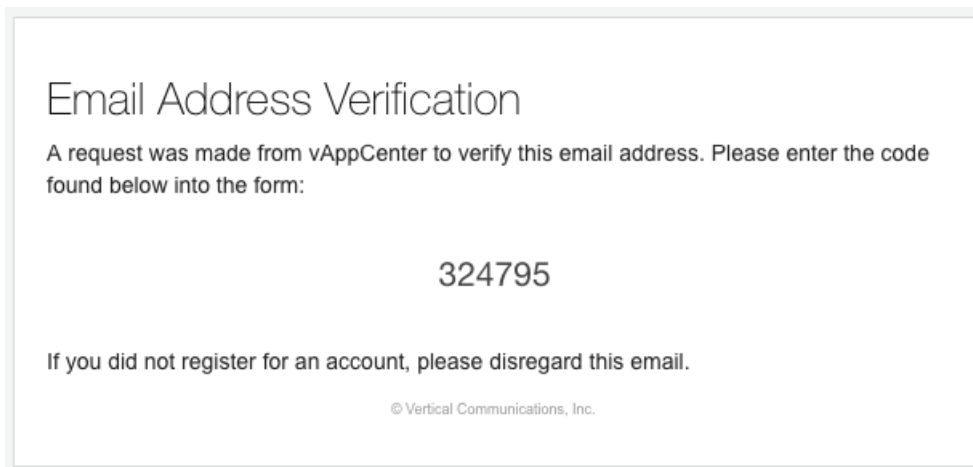
Verify Identity

In order to verify your identity we will send a verification code to your email address.

SEND EMAIL

- Click on "Send Email"

Within a few minutes, you should receive an email containing a verification code.

A screenshot of an email titled "Email Address Verification". The body text says: "A request was made from vAppCenter to verify this email address. Please enter the code found below into the form:". In the center, the code "324795" is displayed in a large font. At the bottom, it says: "If you did not register for an account, please disregard this email." and a small copyright notice "© Vertical Communications, Inc." is at the very bottom.

Email Address Verification

A request was made from vAppCenter to verify this email address. Please enter the code found below into the form:

324795

If you did not register for an account, please disregard this email.

© Vertical Communications, Inc.

< [blurred email address]

Enter Verification Code

Please check your email for the verification code and enter it below.

The email may take up to 5 minutes to arrive. Make sure to check your junk mail folder.

Verification code:
324795

VERIFY CODE

- Enter the verification code from the email
- Click "Verify Code"

You will then be able to set your password for the account:

< [blurred email address]

Reset Password

New password
.....

Password confirmation
.....

Password strength: Strong

RESET PASSWORD

- Enter a password and confirm the password. Choose a strong password. Text may be displayed to give you hints on how to create a strong password.
- Click "Reset Password"