## Disable pop-up blocking for VPW video calls

Last Modified on 11/12/2020 6:26 pm EST

To make and receive video calls with VPW, you must disable blocking for your vappcenter.com domain. If you are currently blocking pop-ups in your browser:

- 1. In Chrome Settings, choose Advanced Settings.
- 2. Scroll to Privacy and click Content settings.
- 3. Scroll to Pop-ups and click Manage exceptions.

Content settings	
Pop-ups	
Allow all sites to show pop-ups	
<ul> <li>Do not allow any site to show pop-ups (recommended)</li> </ul>	
Manage exceptions	

4. Add your vappcenter.com domain (e.g., acme-co.vappcenter.com) or simply \*.vappcenter.com and set to Allow.

Pop-up exceptions	×
Hostname pattern	Behavior
vertical.vappcenter.com	Allow
[*.]example.com	Allow
Learn more	Done