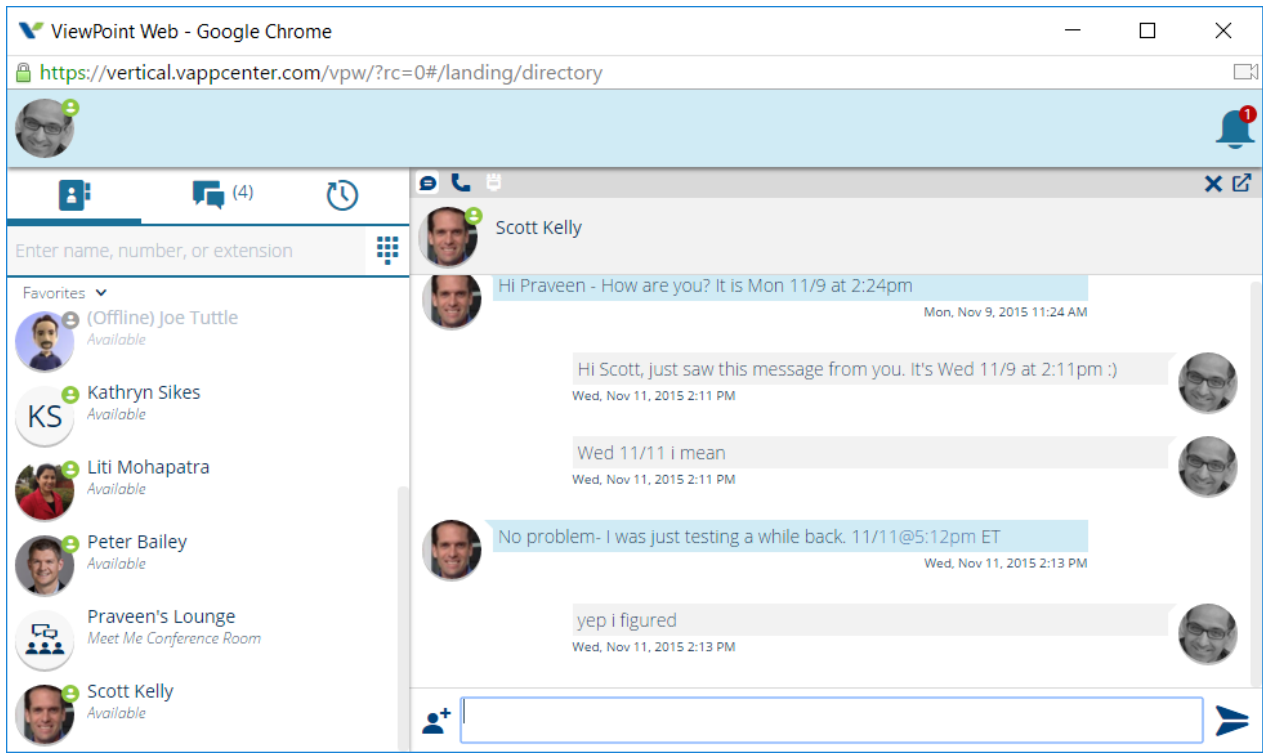


Navigate the App

Last Modified on 11/12/2020 6:23 pm EST

The ViewPoint Web screen is divided into 3 sections:



Top bar

- [Avatar](#)
- [Settings](#)
- [Alerts](#). Alerts you to missed calls or chats or if you have received new voicemails.

Left panel

- [Directory](#). View directories, including the Full Directory, Company Users, your Favorites, Groups, and Public and Private ViewPoint Contacts.
- [Conversations](#). Show active conversations (chats, voice, video, and conference calls).
- [History](#). View call and chat logs, voicemail and call recording history.

Right panel

Contents will change depending on what's selected in the left panel, but can include:

- Details about the current conversation
- An action in progress, for example a call transfer
- Available Actions tabs, for example Notes, Dial Pad, and Conference Participants.

