Set Music On Hold Files

Last Modified on 11/03/2015 3:05 pm EST

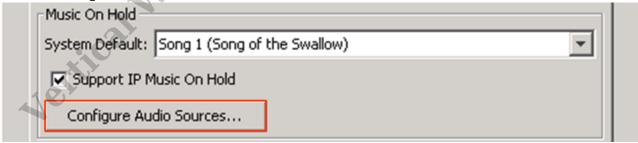
- 1. Log in to Global Administrator (see <u>Login to Wave IP Global Administrator</u>).
- 2. Choose General Settings.



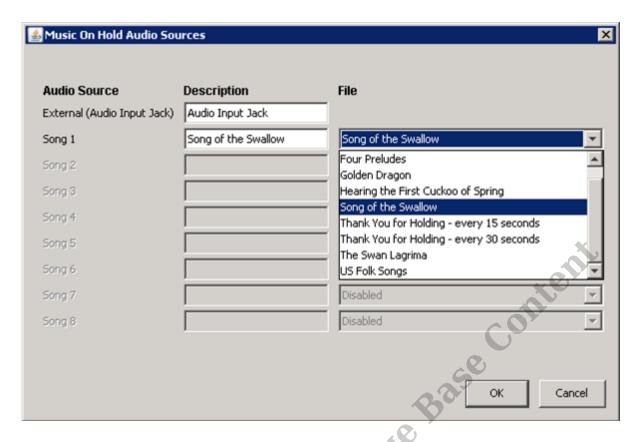
3. Choose the PBX tab.



4. Select Configure Audio Sources.



- 5. Up to 8 music on hold sources can be configured. Each one requires a Resource (see <u>Set Resource Management</u>). In the Configure Audio Sources box there will be an active Song line item for each Resource assigned to Music On Hold.
- 6. For each song, click the drop-down box in the File column and select the MOH file to use. Files displayed are those stored on the Wave in the C:\Inetpub\ftproot\Private\Options\Music\ folder.



- 7. Type a friendly name in the description field of each song selected.
- 8. Click OK to save the new Songs.



- 9. Click Apply at the bottom of the General Settings>PBX tab.
- 10. New Music On Hold is now available to be set for use in Users, Auto-Attendants, Queues, etc.

