Set Voice for Text to Speech (TTS) In IVR

Last Modified on 11/03/2015 2:14 pm EST

- 1. Log in to Global Administrator (see Login to Wave IP Global Administrator).
- 2. Click on Applications tab.



3. Click on Voice Server (note, this requires having Voice Server ports installed. All Wave license sets include one port).



4. Choose General Settings.

ice Server	
Pilots Diagnostics Gen	eral Settings Outbound IVR
Text To Speech	
TTS Voice	VW Violeta 🗸
Fax Redirect	X
Use Wave Gener	ral Settings
Custom Number	
Script Controlled	CO.
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- 5. Click on the TTS Voice box to choose one of the installed voices. Kate and Paul are the default US English voices.
- 6. Click on the Diagnostics tab.

ice Server		
Pilots Diagnostics Gene	ral Settings Outbound IVR	<u>0</u>
Cache		×
Enable Cache		Clear Cache
Active Local Cache Root:		
C:\Program Files\CMS\Vo	ceServer/LocalCache	
Socket Settings		
Use Persistent Conn	Y	
V Use Perspitent Com		
Reset		
Current Status	Active	
Ourtesy	Forced	Reset Server
Refresh status every 5	seconds Start Polling	

7. Click the Reset Server button to restart the Voice Server.

Voice Server	
Pilots Diagnostics General Settings Outbound IVR	
Cache	
Enable Cache Clear Cache	
Active Local Cache Root:	
C:\Program Files\CMS\VoiceServer\LocalCache\	
Socket Settings	
Use Persistent Connection	X
Reset	C. C.
Current Status Active	off
Courtesy Forced Reset Server	
Socket Settings Use Persistent Connection Reset Current Status Active Courtesy Forced Refresh status every 5 seconds Start Poling Batter Batter Refresh status every 5 seconds Start Poling Batter Batter <td></td>	
8. Click Apply and then Done to exit.	
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